
Flock Accounts (READ)

From Corey Burrows <corey.burrows@unioncountync.gov>

Date Fri 4/24/2026 10:01 AM

To #Mailing List - Sheriff <Sheriff@unioncountync.gov>

To all:

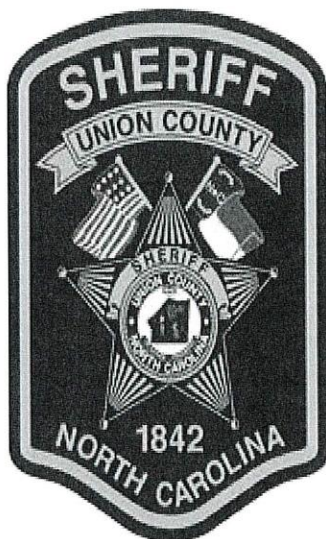
In accordance with N.C.G.S. 20-183.31 and UCSO Policy 334, **all** users of the Flock License Plate Reader (LPR) system are **required** to complete agency-approved mandatory training. This training will be administered through PowerDMS and will consist of a PowerPoint presentation and accompanying instructional videos.

Personnel who currently use, or intend to use, the Flock system must complete this training prior to accessing the database. Based on current assignments, some personnel will be automatically enrolled in the training through PowerDMS. If you utilize the Flock system but are not assigned the training next week, please contact me so that you can be added.

Additionally, personnel who do not currently have access to Flock but wish to obtain access should also contact me. Please note that any user with an existing Flock account who fails to complete the required training will have their access deactivated.

Corey Burrows

Lieutenant, Criminal Investigations Bureau



Union County Sheriff's Office
3370 Presson Road
Monroe, NC 28112

Phone # (704) 283-3789
Cell # (704) 238-3923

unioncountysheriffsoffice.com

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Flock Training

From Corey Burrows <corey.burrows@unioncountync.gov>

Date Tue 4/28/2026 1:45 PM

To #Mailing List - Sheriff <Sheriff@unioncountync.gov>

The Flock LPR training has been updated in PowerDMS and requires signatures from personnel in the following divisions/bureaus: Patrol, Indian Trail, CIB, Narcotics, School Safety, and Civil.

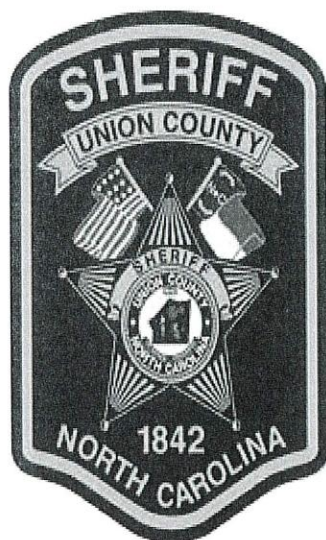
There is no need to send a confirmation email upon completion, as all acknowledgments will be tracked through PowerDMS. The training is brief and includes instructional videos provided by Flock to assist users with navigating searches.

Please contact me if you have any questions.

Thank you,

Corey Burrows

Lieutenant, Criminal Investigations Bureau



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Flock LPR Training

Union County Sheriff's Office

Flock Access

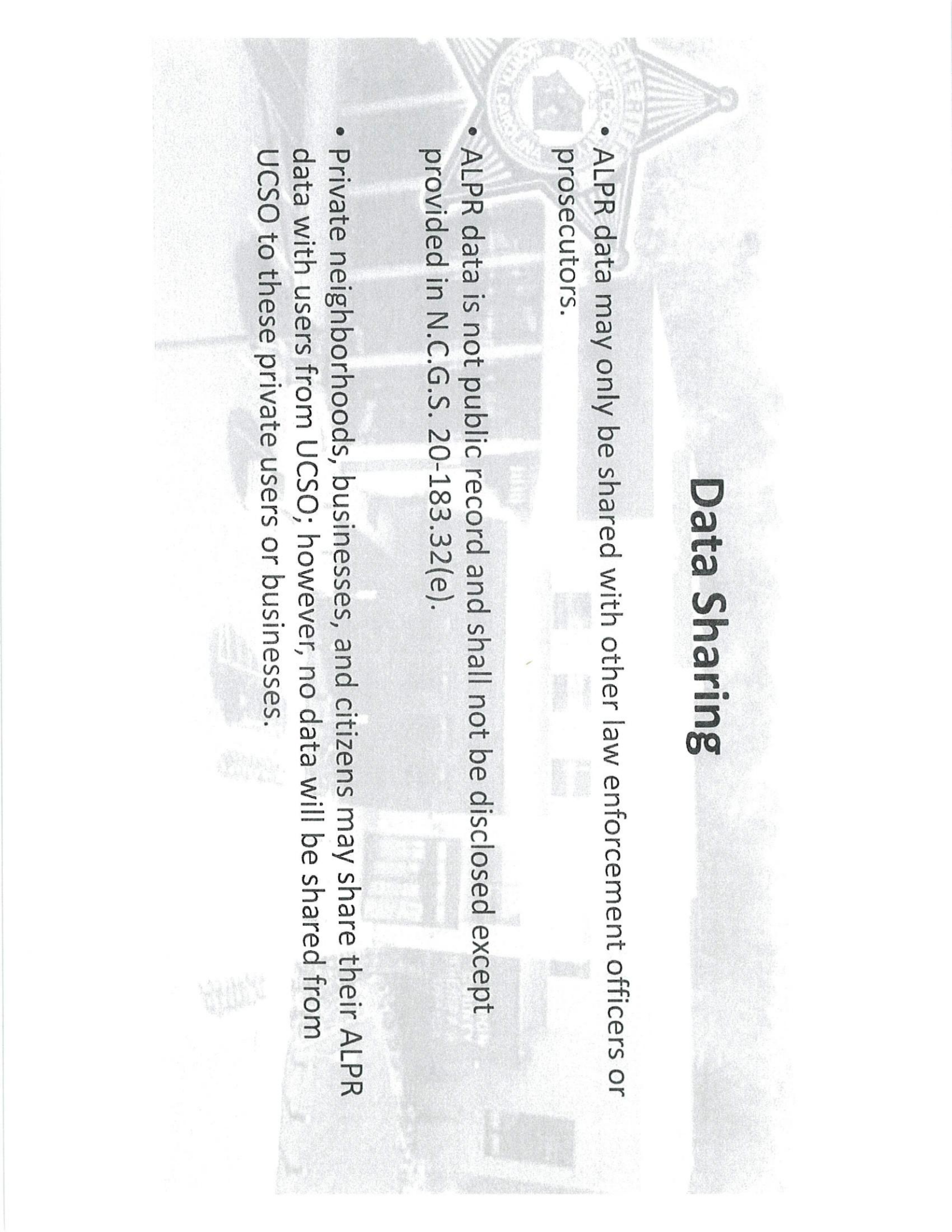
- In accordance with UCSO Policy 334, all users of Flock LPRs must complete this training prior to accessing the system.
- Review the policy above prior to this PowerPoint to ensure you understand the operations section.

Operations

- ALPRs shall only be used for official law enforcement purposes.
- Users must review this PowerPoint (training) and Policy prior to using Flock.
- Prior to stopping a vehicle based on an ALPR Hit or Alert, users must:
 - Visually verify the tag matches the plate run by the ALPR
 - When allowed, verify the plate status through MDT query or verify through DCI before taking enforcement action

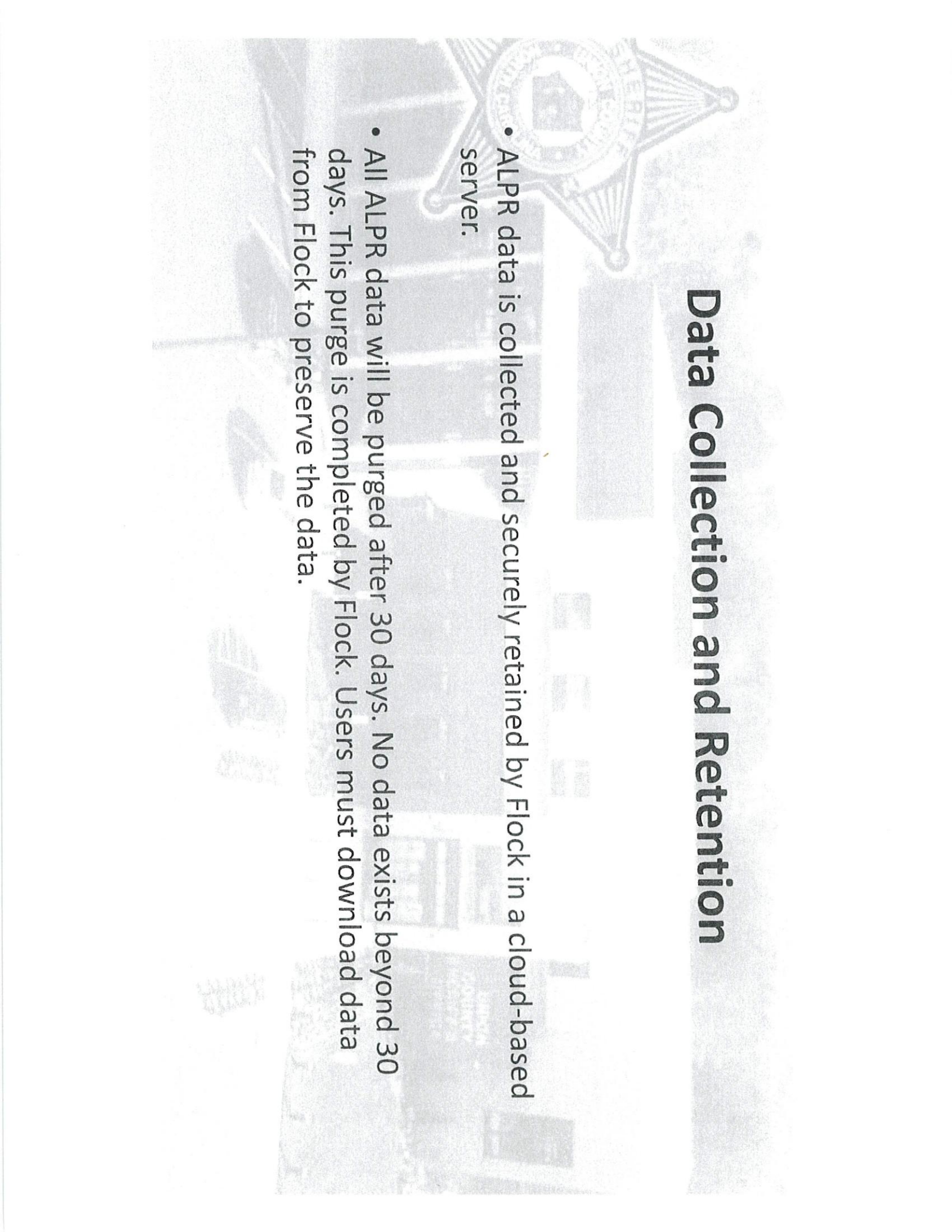
Operations Continued

- Receipt of a Hit notification is not sufficient probable cause to warrant an arrest.
- Hot Lists may be updated for legitimate law enforcement purposes only for users to receive an alert when a specific plate is located.
- Operators are responsible for removing the plate from Hot Lists once the need no longer exists.



Data Sharing

- ALPR data may only be shared with other law enforcement officers or prosecutors.
- ALPR data is not public record and shall not be disclosed except provided in N.C.G.S. 20-183.32(e).
- Private neighborhoods, businesses, and citizens may share their ALPR data with users from UCSO; however, no data will be shared from UCSO to these private users or businesses.

The background of the slide is a grayscale image. On the left side, there is a large, five-pointed police badge. The badge has a circular seal in the center with a house icon and the words "POLICE" and "DEPARTMENT". The points of the badge contain the words "PROTECT", "SERVE", "ENFORCE", and "DEFEND". On the right side, there are several vertical server racks or data center equipment. The title "Data Collection and Retention" is written in a large, bold, black font, centered vertically on the right side of the slide.

Data Collection and Retention

- ALPR data is collected and securely retained by Flock in a cloud-based server.
- All ALPR data will be purged after 30 days. No data exists beyond 30 days. This purge is completed by Flock. Users must download data from Flock to preserve the data.

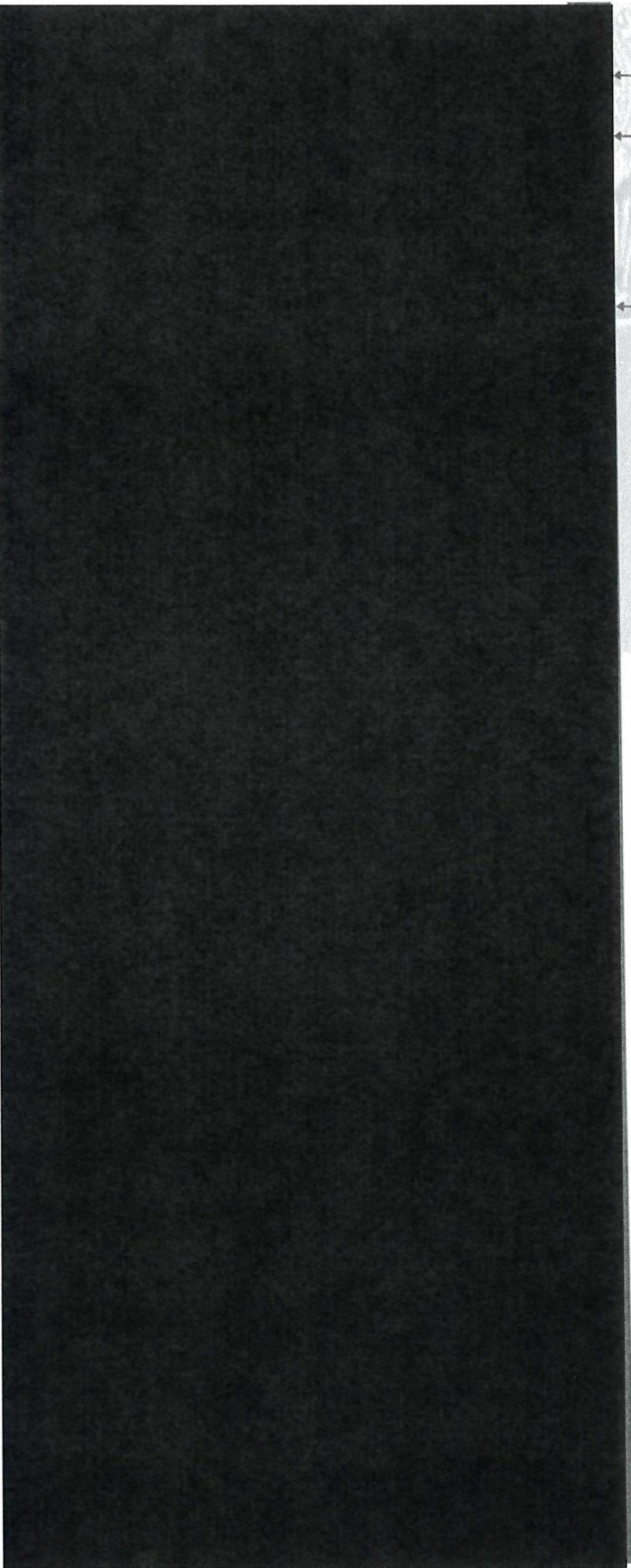
New Users

- Once users receive access from ALPR Administrator, users will receive an email from Flock Safety to login and set your password.
- Once users login with their username and password, the screen will take users to the search tab through Flock as shown on the next slide.

Search tab allows users to search ALPRs

Alerts tab allows users to set plate alerts

VMS allows users to view live cameras



Once users complete a search query, this will be the screen with results.

EQ Details

Q Lookup

EQ Details

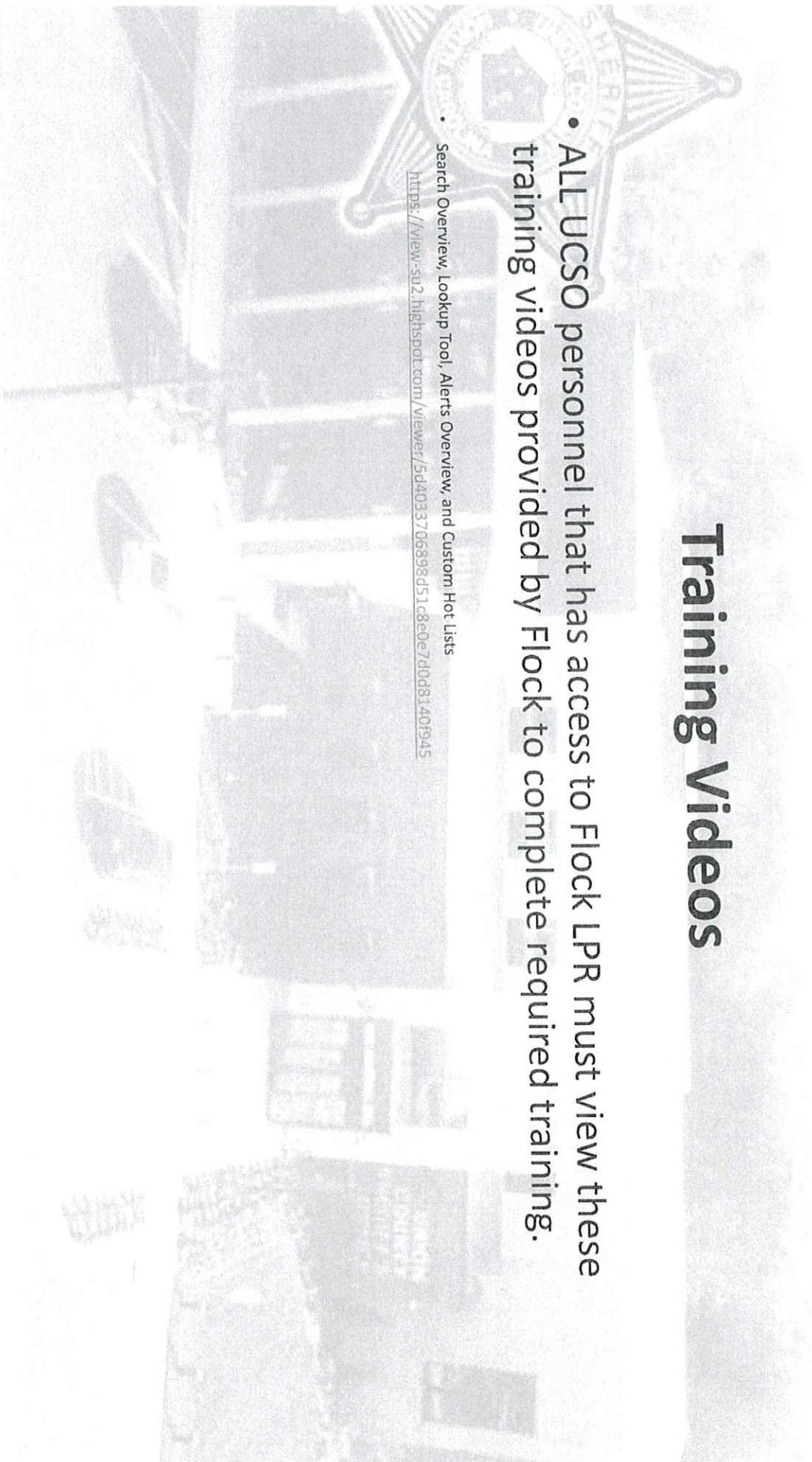
Q lookup

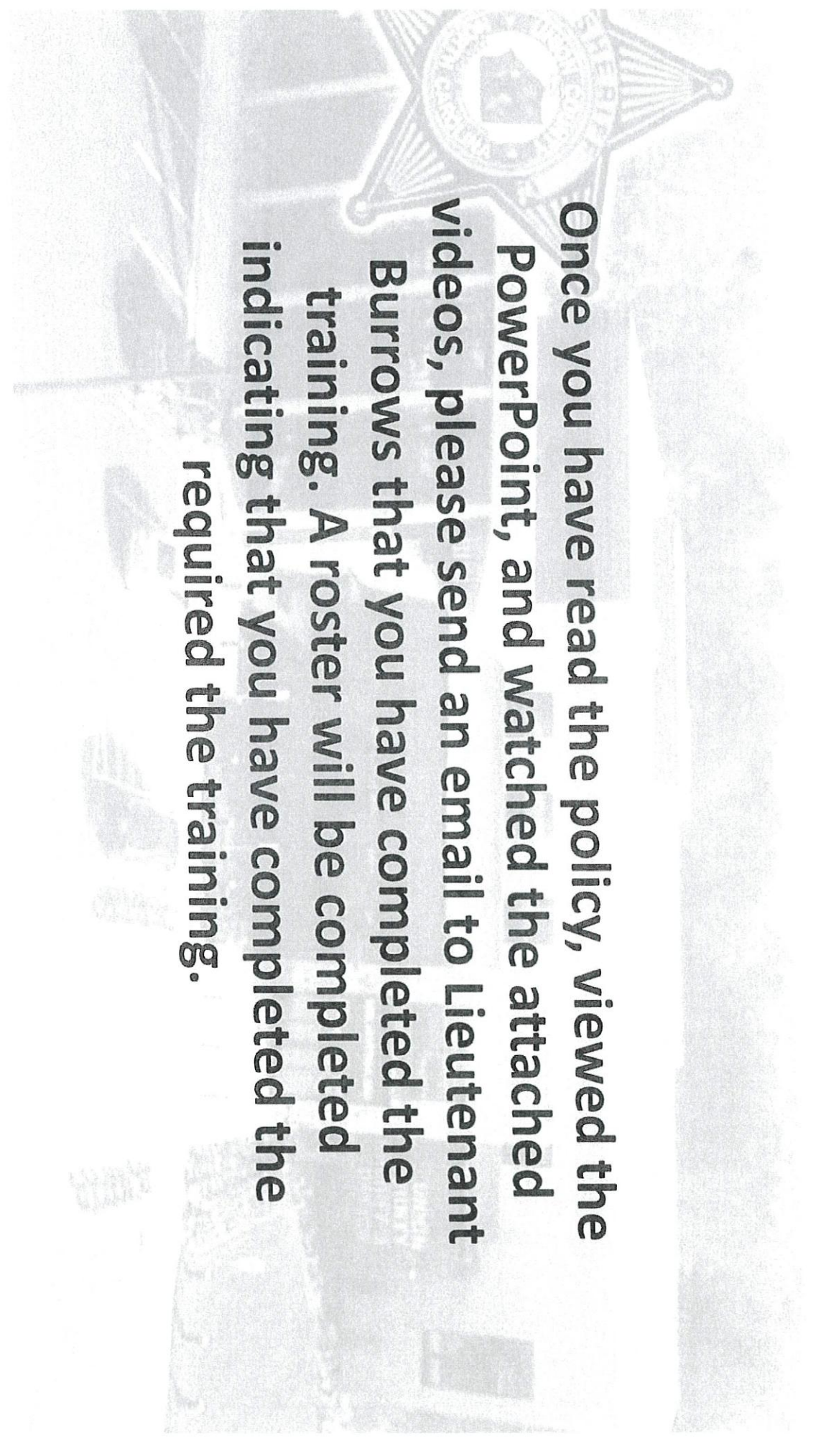
Training Videos

- ALL UCSO personnel that has access to Flock LPR must view these training videos provided by Flock to complete required training.

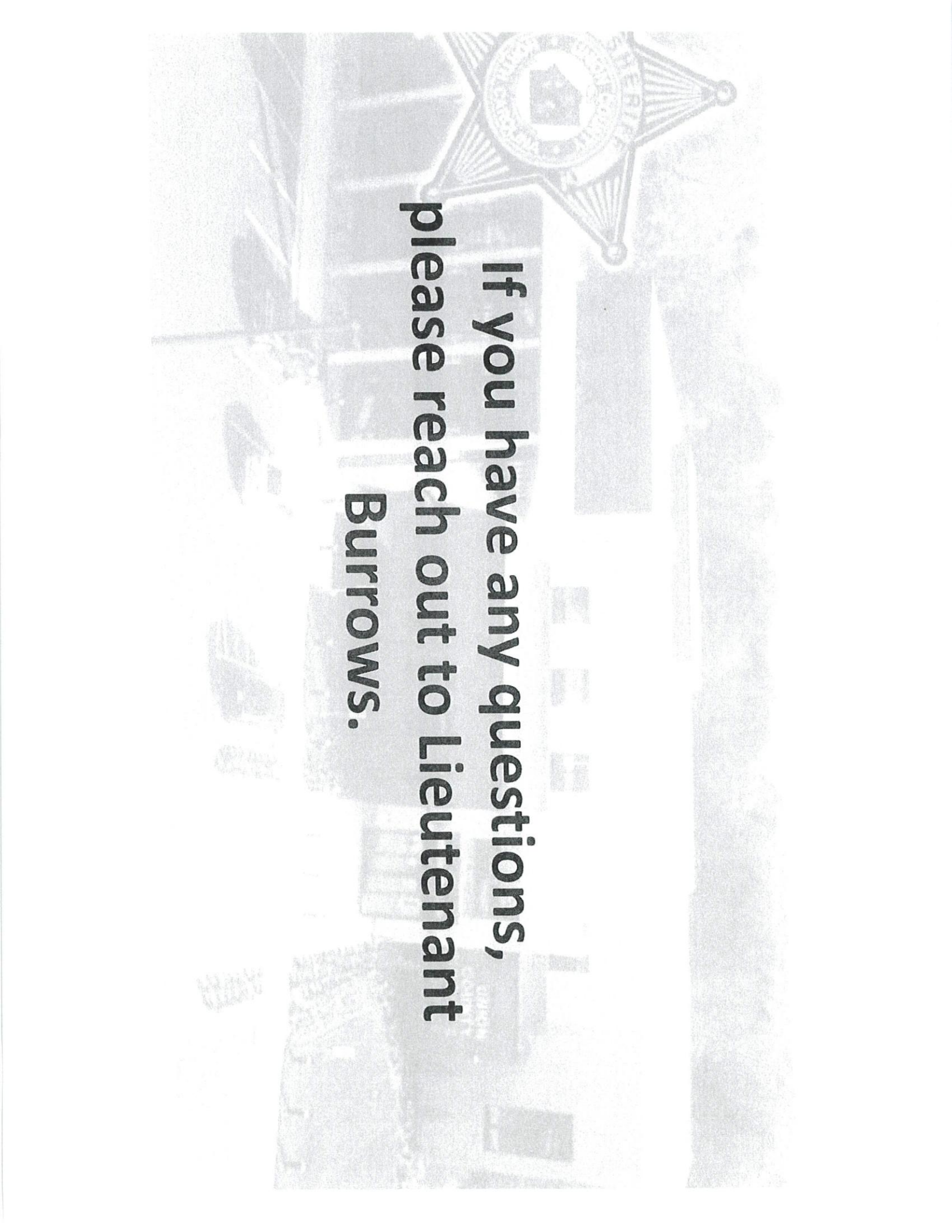
- Search Overview, Lookup Tool, Alerts Overview, and Custom Hot Lists

<https://view-suz2.hightspot.com/viewer/5d4033706898d51c8e0e74d0d8140f945>



A faint, light-colored background image is visible behind the text. It features a police badge at the top, which is a five-pointed star with a circular seal in the center. The seal contains a map of a state and the word 'SHERIFF'. Below the badge, there is a blurred image of a person in a police uniform, possibly walking or standing in a hallway.

Once you have read the policy, viewed the PowerPoint, and watched the attached videos, please send an email to Lieutenant Burrows that you have completed the training. A roster will be completed indicating that you have completed the required the training.



**If you have any questions,
please reach out to Lieutenant
Burrows.**